

Senior Product Manager – GridShare Client

Moixa is a high growth venture and energy industry innovator which has established itself as the UK's leading residential smart battery storage company.

Moixa invents, manufactures and distributes smart energy technology including the Moixa Smart Battery range and Moixa GridShare - the battery asset management software platform that enables end customers to maximise the usage of renewable energy and unlock mass adoption of EV technology.

The Moixa team is growing fast and we are looking for a Senior Product Manager to work alongside our Product Management Team and the rest of our passionate team in London and Manchester.

The product manager role has responsibility for Moixa's domestic product GridShare Client, which delivers a data visualisation portal and AI control for device owners. You will work with a range of teams within the company, and with external stakeholders, to ensure successful product design and delivery. There will be a strong focus on employing user centric design practises to ensure that Moixa's expanding development team is building the right products for its domestic and business customers.

This is a unique opportunity for an experienced Product Manager who thrives in a scale-up environment, you enjoy defining and shaping product and business processes as well as having a strong user bias and feeling for design. You love tech and working on technical products and you are most comfortable when you are adapting and innovating.

Responsibilities:

- Ensuring GridShare Client meets internal, partner and customer expectations
- Managing the release of Client Apps (web + mobile) ensuring customer issues are quickly addressed
- Ensuring the ongoing coordination of internal stakeholders through ownership of feature roll out plan
- Coordinate product roadmap updates through user-testing and competitor analysis
- Dependent on the stage in the product life cycle, responsibilities could include:
 - Working with senior staff and partners to plan, design and prioritize product development

- Product value evaluations (informed from research) and prototyping if required
 - Managing the development and resolution of issues which occur in product production and implementation
 - Responsible for developing product release plans, and ensuring that they are appropriately gated and signposted
 - Communication of priorities and status updates to stakeholders. Particularly with customer facing teams
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- Work with senior technical staff on defining and managing quality process for specific products
 - Provide reports to clients and senior managers on products.
 - You will produce technically focused product information / reference guides for internal teams within Moixa such as the marketing and sales teams.
 - Update and author release plans, design documentation and other product documentation
 - Supporting development team agile processes, such as delivery management
 - Create, maintain, and prioritise product backlogs to direct the work of delivery teams.
 - Engage with users and clients, testing new and existing products to understand needs and turn user insights into product improvements

Your key skills:

- **Strong technical literacy –you can communicate effectively and credibly with technical colleagues**
- **Making the complex simple – you are great at taking abstract technical concepts and making them easily understood by non-technical stakeholders**
- **You can see the big picture – you are strategic and adept at prioritisation and planning**
- **Exceptional stakeholder management – you can influence and persuade, you know how to get business units to work together and overcome conflicting priorities**
- **You are a curious and proactive problem-solver – product management for you can include aspects of delivery when needs be, that’s the nature of scale-ups and you handle it with confidence**
- **You are adaptable – growth means fast-pace and constant change, you handle uncertainty with a positive, solution-oriented attitude**

Your ideal experience:

- You have worked in a digital product delivery environment
- End user app development
- Knowledge of user-centric design processes
- You have worked directly with technical teams
- Knowledge of software development practices
- Agile product management

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Joining us gives you:

- **33 days holiday (including 8 bank holidays)**
- **Private Health Insurance with Bupa**
- **Enhanced Maternity + Paternity Pay**
- **£1000 per year learning + development budget**
- **£500 bonus for referring a new hire**
- **Enhanced sickness pay**

Duration: Full time

Location: Farringdon, London. Currently company working from home.